



SURAL HOTELS

SURALHOTEL FACT SHEET

2023 SUMMER

| | |
|---|--|
| Hotel name: | SURAL HOTEL |
| Hotel star rating: | 5 |
| Hotel's total area (how many square meters?): | 40 000m2 |
| Address of the Hotel: | Colakli Turizm beldesi P.K:32 07600 MANAVGAT/ANTALYA |
| Name of the resort, distance to center of the resort: | COLAKLI 2km |
| Name of the nearest town (administrative center), distance to it: | SIDE: 9 km /MANAVGAT: 12 km |
| Name of the nearest airport, distance to it: | FROM AIRPORT: 55km |
| Year of construction: | 1987 |
| Year of last renovation: | 2021 |

Please state all meal plans according to the contract (BB, HB, FB, AI, UAI, others): ALL INCLUSIVE *3 times a day open buffet meals, local alcoholic and non-alcoholic drinks between 10:00 and 00:00. *Tea - cake - ice cream time is between 15:00-17:00 *Night soup, *Daily snack, pancakes and various goodies*3 Ala carte restaurant: The first use is free of charge in any of the Ala carte restaurants during the stay, the second use is chargeable, on the days and menus determined by the restaurant *Chargeable special wine list is available.

| | |
|------------|-------|
| Check-in: | 14:00 |
| Check-out: | 12:00 |

| UNITS | How many units? | How many floors? |
|---------------|-----------------|------------------|
| Main building | 1 | 4 |
| Block | | |
| Others | | |

| Credit cards accepted | accepted/ not accepted | Comments |
|-----------------------|------------------------|----------|
| Visa | yes | |
| MasterCard | yes | |

| General contact information | |
|------------------------------------|---|
| Phone number | (0242)7636820 |
| Fax number | (0242)7636830 |
| Web address | www.sural.com.tr/www.suralworld.com |
| Social Media (Instagram, facebook) | sural_hotels (instagram). facebook.com/suralhotelsocial (Facebook). |

| CONTACT INFORMATION | NAME & SURNAME | E-MAIL |
|---------------------------------------|-----------------------------------|--|
| GENERAL MANAGER OF 4 HOTELS | Abdullah TAŞKIRAN | info@sural.com.tr |
| SALES DIRECTOR & CONSULTANT | Abdullah TAŞKIRAN & MEHMET GÜLOVA | abdullah.taskiran@sural.com.tr , info@sural.com.tr , m.gulova@gmail.com |
| BUSINESS MANAGER | ERHAN BOZDEMİR | erhan.bozdemir@sural.com.tr |
| RESERVATION SUPERVISOR | ÖZLEM AKSOY | reservation@sural.com.tr |
| SURAL HOTELS GENERAL ASISTANT MANAGER | EREN TANYERİ | eren.tanveri@sural.com.tr |

| CHILDREN | YES/NO | FREE/EXTRA | Comments |
|---|-----------|------------|--------------------------|
| Baby chairs in the restaurants | yes | free | |
| Baby cots in the rooms | yes | free | |
| Baby carriage / trolley | yes | extra | |
| Kid's pools - Depth | yes | free | 1 outdoor, 1 indoor 40cm |
| Mini club | yes | free | |
| Age, working hours | 4-12years | free | 10:00-12:00/14:30-17:00 |
| Kids animation | yes | free | |
| Spoken languages: Turkish, Russian, English, German | yes | | |
| Mini disco | yes | free | 20:45 - 21:15 |

| SPECIFICATIONS | YES/NO | FREE/EXTRA | Comments |
|-------------------------------------|--------|------------|----------|
| Handicapped rooms | yes | | 3 |
| Wheelchairs | yes | extra | |
| Ramps on the hotel territory | yes | | |
| Pets | no | | |
| Smoking / Non smoking rooms | yes | | |
| Smoking zone | yes | | |
| Non smoking zone in Hotel territory | yes | | |
| Non smoking zone on the beach | yes | | |

| HOLIDAY TYPE | YES/NO |
|-------------------|--------|
| Family Friendly | yes |
| For Young People | yes |
| For Couples | yes |
| Sport Holidays | yes |
| Aquapark / Slides | yes |
| SPA & Wellness | yes |

| | YES/NO |
|---|---|
| Does the hotel take deposit from the tourists upon check in? WHAT AMOUNT (PER | no |
| Male accommodation accepted? If yes, please specify between which dates? | no/ will ask to the hotel during the reservation |
| Child accommodation accepted? | yes |
| Is there Russian, German, Turkish and English spoken? | reception, guest relation, entertainment, service |

| SERVICIES | YES/NO | FREE/EXTRA | Comments | number |
|-----------------------------------|-----------------------------------|------------|--|--------|
| Currency exchange | no | | | |
| Doctor | yes | extra | 08:00-17:00 | |
| Laundry | yes | extra | | |
| Car rent | yes | extra | | |
| Internet café | no | | | |
| Internet salon / corner | no | | | |
| Wi-Fi access (lobby, public area) | no | | lobby/ reception area, rooms | |
| (please specify if other) | yes | | | |
| Parking | yes | | | |
| Garage | no | | | |
| Hairdressing salon | yes | extra | | |
| Library | yes | free | | |
| Safebox at reception | yes | extra | in the room | |
| Shops | yes | extra | | |
| Amphiteather | no | | | |
| Conference / meeting rooms | yes | free | 100pax(400m2) | 1 |
| Bus to the city center (public) | yes | extra | to Side and Manavgat each ca.30 minutes | |
| Shuttle-bus | no | | | |
| Others | Taxi Stand is front of the Hotel. | | | |

| Swimming pools: | YES/NO | FREE/EXTRA | Comments, Size in sq. m, Working hours | number | inc. for adults: | inc. for children: |
|--------------------------------------|--------|------------|---|--------|---------------------|-----------------------|
| outdoor swimming pools | yes | free | 405 M2/08:00/19:00 | 2 | 1 | 1 |
| Kid's pools - Depth | yes | free | outdoor-50m2/depth 40cm | | | |
| indoor swimming pools | yes | free | in front of and behind / 72 M2/08:00-19:00 | 2 | 1 | 1 |
| Water slides / Aquapark: | | | | | | |
| Are there water slides at the Hotel? | yes | FREE | 10:00-12:00/14:00-17:00 | 2 | 1 | 1 |

| RESTAURANTS | NAME | CUISINE | HOURS | FREE/EXTRA | Maximum pax |
|------------------|------------------|---------------|---------------|------------|-------------|
| Main restaurant | MAIN RESTAURANT | International | 07:00 - 00:00 | free | 700 |
| Snack restaurant | SNACK RESTAURANT | International | 12:00 - 16:00 | free | 250 |

| BARS | HOURS | FREE/EXTRA |
|-----------|---------------|------------|
| LOBBY BAR | 10:00 - 00:00 | free |
| SNACK BAR | 10:00 - 17:00 | free |
| POOL BAR | 10:00 - 00:00 | free |

| TYPE OF MEALS | HOURS | NAME OF RESTAURANT | OPEN BUFFET |
|------------------|---------------|------------------------|-------------|
| BREAKFAST | 07:00 - 10:00 | MAIN RESTAURANT | YES |
| LATE BREAKFAST | 10:00 - 10:30 | MAIN RESTAURANT | YES |
| LUNCH | 12:30-14:00 | SNACK BEACH RESTAURANT | YES |
| SNACK SERVICE | 12:00-16:00 | SNACK BEACH RESTAURANT | YES |
| ICE CREAM | 13:00 - 16:00 | BEACH RESTAURANT | YES |
| COFFEE AND CAKES | 11:00-16:00 | BEACH RESTAURANT | YES |
| DINNER | 19:00-21:00 | MAIN RESTAURANT | YES |
| NIGHT SOUP | 23:00-00:00 | MAIN RESTAURANT | |

| | | |
|-------------------------|-----|--------------|
| SPECIAL MENU | | |
| DIET MENU | YES | |
| VEGETERIAN MENU | YES | |
| GLUTEN-FREE MENU | | UPON REQUEST |

AI concept is valid within following hours: 10:00-00:00

Is mini bar included into AI concept? YES

If yes, write down the content of mini bar: 1,5 LITRE WATER

How often is mini bar refilled? EVERY DAY

Is kettle set up free? Yes. / There are tee, coffee and herbal teas.

| Special Event Services | | | |
|------------------------|--------|------------|---|
| EVENT | YES/NO | FREE/EXTRA | Description (details, included services) |
| Honeymoon Setup | yes | free | Special room and table decoration, fruit ve champagne+honeymoon breakfast |
| Birthday Setup | yes | extra | birthdaycake (extra)+ champagne choosen by hotel is free |
| Repeat Guests | yes | free | fruit and wine or champagne |



TOTAL NUMBER OF ROOMS IN THE HOTEL:
(obligatory for filling) **343**

| | FAMILY ROOM | STANDART ROOM | HANDICAPPED ROOM |
|--|-------------|-------------------------|------------------|
| total number of rooms of this type in hotel | | 343 | 3 |
| Rooms location | | MAIN BUILDING | 1st FLOOR |
| Rooms location (FLOOR, if applicable for the room type) | | 4 FLOORS | |
| Room view (SV, PV, GV, LV, MV)? | | PV,GV,LV,SV | |
| Size in square meters | | 27 | 27 |
| Maximum pax | | 2+1/3 | 2+1 |
| How many rooms does it consist of? | | 1 | 1 |
| Balcony, Terrace or French Balcony (specify !) | | BALCONY/WITHOUT BALCONY | BALCONY |
| Year of room type last major renovation | | 2021 | 2021 |
| Floor Covering in the rooms (Carpet, Ceramic, laminate, other) | | LAMINATE | LAMINATE |
| How many bathrooms? | | 1 | 1 |
| How many televisions are in the room? | | 1 | 1 |
| How many phone do you have in the room? | | 2 | 2 |

| ACTIVITIES & ENTERTAINMENT | YES/NO | FREE/EXTRA | Comments | number |
|----------------------------|--------|------------|---|-----------|
| Gym | yes | free | | |
| Turkish bath | yes | free | | |
| Sauna | yes | free | | |
| Massage | yes | extra | | |
| Aerobics | yes | free | | |
| Aqua aerobics | yes | free | | |
| Water polo | yes | free | | |
| Fitness Centre | yes | free | (08:00-20:00) | |
| Animation | yes | free | | |
| Tennis courts | yes | extra | In Süral Tennis Clup / by 200 m walking distance | 10 |
| Lightning of tennis courts | yes | extra | | |
| Tennis equipment | yes | extra | | |
| Table tennis | yes | free | | |
| Basketball | no | | | |
| Football field | yes | extra | FOR ONLY FOOTBALL TEAMS / 70 X 110m | 2 |
| Darts | yes | free | | |
| Billard | yes | extra | | |
| Boccha | yes | free | | |
| Beach volley | yes | free | | |
| Disco | no | | | |
| Live music | yes | free | Once a week | |

| BEACH | YES/NO | FREE/EXTRA | Comments |
|--------------------------------------|--------|------------|----------|
| 1st line (sea shore) | yes | | |
| sandy Beach | yes | | |
| Length of the beach | | | 900M |
| Distance from the Hotel to the beach | | | 0 |
| Beach towels | yes | free | |
| Beach umbrella | yes | free | |
| Beach chaise lounge | yes | free | |
| Beach/pool Gazebo | no | | |